



40/42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW

[foi@secamb.nhs.uk](mailto:foi@secamb.nhs.uk)

2<sup>nd</sup> September 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/08/14

You requested the following information:

***Please provide statistics showing how many times South East Coast Ambulance Service has been asked to respond to calls at HMP Blantyre House, HMP Bronzefield, HMP Coldingley, HMP Cookham Wood, HMP Dover, HMP Downview, HMP East Sutton Park, HMP Elmley (Sheppey), HMP Ford, HMP High Down, HMP Lewes, HMP Maidstone, HMP Rochester, HMP Send, HMP Stanford Hill (Sheppey), HMP Swaleside (Sheppey) every year for the past five years.***

***Please provide details of classification of each call, each date and what type of injury illness paramedics were responding to and any outcomes.***

Please see the attached spreadsheets which show the requested information over the financial years from 2011/2012 up to 2015/2016.

The information is based on a search of the postcode for each prison. The categorisation of each response is listed and I have to advise you that the categories have changed during this five year period. Please see the following link for more information on this subject:

[http://www.secamb.nhs.uk/about\\_us/our\\_performance/response\\_time\\_targets.aspx](http://www.secamb.nhs.uk/about_us/our_performance/response_time_targets.aspx)

The column titled 'Problem nature' indicates the reason for the response to the patient. I would like to stress that these details are based on the information provided by the caller during the triage of the 999 call which may prove different to what our crews find when they reach the patient. We cannot provide any details on outcomes as we do not hold this information.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAMB) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust  
40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW  
Email: [complaints@secamb.nhs.uk](mailto:complaints@secamb.nhs.uk)

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust